



FIRST TIME FIX

Winterhalter, and its sister brand Classeq, are proud to manufacture some of the most trustworthy ware washers on the market, however even our machines require regular maintenance or they become susceptible to reduced performance, damage and breakdown.

With this in mind Winterhalter SA is pleased to welcome on board its first directly employed service technician, Oupa Dibakoane.

"Our business has grown phenomenally over the last few years and it is now the right time for us to expand and add to our service offer" says Brandon Park, General Manager of Winterhalter SA. "We aim to offer our customers, distributors and end users alike, the unrivaled backup service you would expect from a market leading brand and having Oupa on board will put us further ahead of the competition." he continues.

Our aim is to achieve a 100% first time fix rate, a very important factor for our customers. To this end we ensure that our techni-

cians vans are fully stocked, with critical spares, and carry all the necessary tools for them to do their job quickly and efficiently. Furthermore, Winterhalter service technicians and partners are trained to the highest standards, and are armed with all the latest technical information.

Your warewashing machine is a valuable asset and Winterhalter offers a range maintenance contracts, over and above our repair service. Winterhalter specialist technicians will expertly take care of your machine and replace any items with genuine, quality parts. Contact us today and we will be pleased to tailor a package for your individual requirements.

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www.winterhalter.com

www.classeq.co.za

www.eaudevie.co.za